

The word "metro" is written in a bold, lowercase, sans-serif font. A thick red horizontal bar passes through the middle of the letters, extending from the left edge of the 'm' to the right edge of the 'o'.

metro

What's new – What's next

The Metro Innovation Team



People Locations Stock



unified comms

workforce management

connect without compromise

metro



time & attendance

print controller

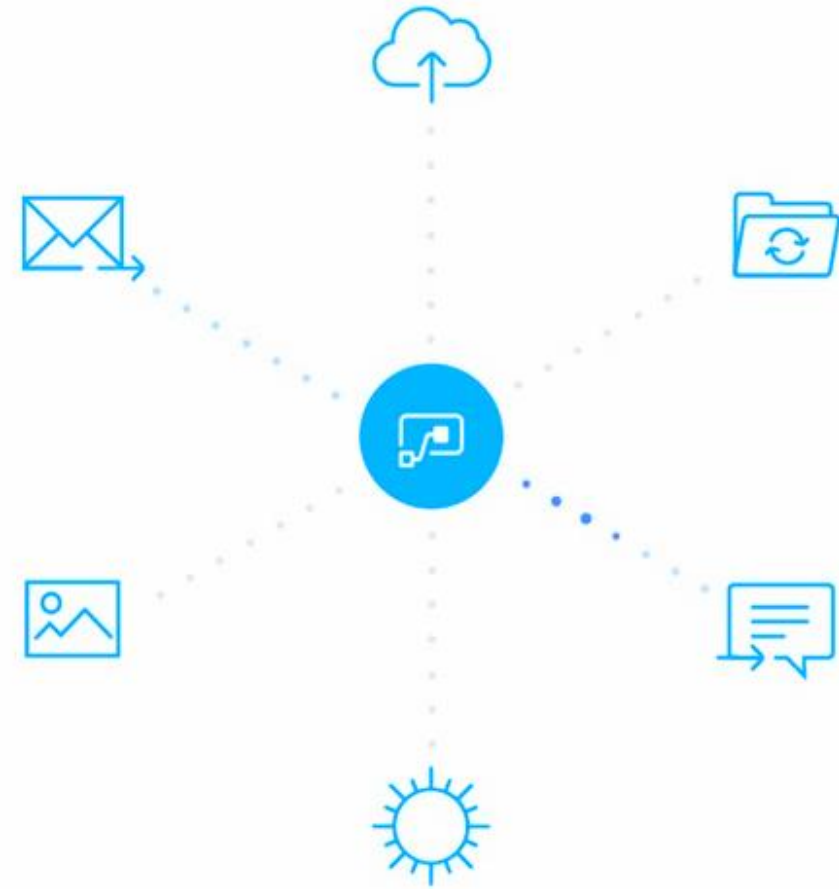
employee management

Office365



Microsoft Flow

- Workflow automation
- Connectors
- Approvals



**Work less,
do more**

Microsoft Flow Approvals

From: Microsoft Flow <maccount@microsoft.com>

Sent: 20 June 2019 12:33

To: ian.chivers@retail-manager.com

Subject: Unified Comms approval required



Requested by Ian Chivers <ian.chivers@retail-manager.com>

[Unified Comms approval required](#)

Please review and approve the communication titled 500576

Link: <https://testing.rms-spoke.com/communication/500576>

Date Created: Thursday, June 20, 2019 11:33 AM GMT

[Approve](#)

[Reject](#)

Get the Flow app to receive push notifications and grant approvals from anywhere. [Learn more](#)

This message was created by an automated workflow in Microsoft Flow. Do not reply.
Microsoft Corporation 2019.

Microsoft Teams

Challenges

Scattered apps/services, lost in platforms transition, lack of context, high IT maintenance cost



Checks email to find work emails & triggered notifications with URLs



Accesses SharePoint portal to documents and relevant portal



Opens the web browser to visit intranet portal



Collaborates with coworkers across numerous docs & paper



On-prem apps

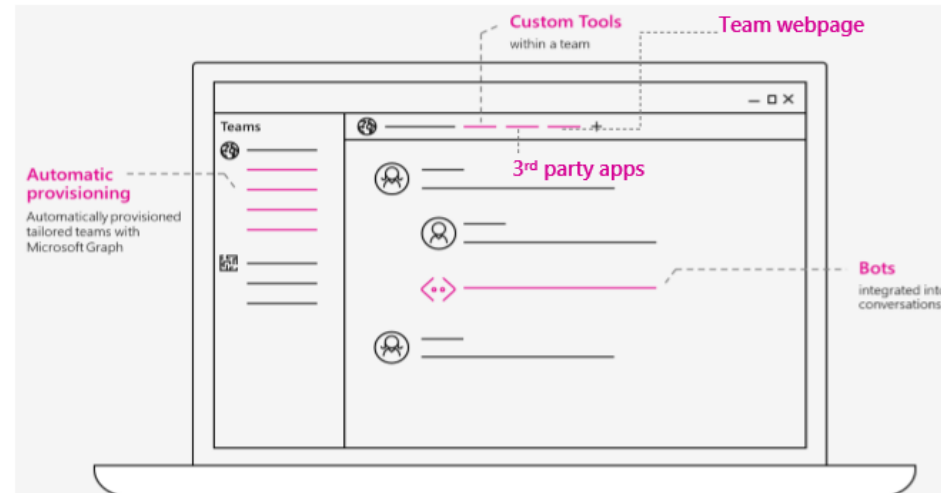


Apps and services

Opportunity

Hub for collaboration and Teamwork, take action and make decisions faster, security and compliance

Tailored Team Workspace



Digital Asset Library

- One place to store all images, videos, documents, and any other files
- Relate your stored media to your products
- Access from across the Metro solution
- Provide access to your external applications and consumers
- Target content to specific consumers
- Usage reporting



Search

How do I cash up?

You searched for: How do I cash up?

Here is a video we found



Here is the guide to cashing up



Other related information



Till guide

Cash Office procedure

Change procedure

epos setup guide



Cheques

Refunds

Customer complaints

Faulty products

People who search for "How do I cash up?" also searched for

- + Till guide
- + Cash office process
- + Change procedure

What's Next – Metro People

Metro People Development – Areas of Focus



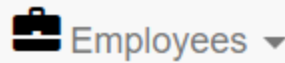
Engagement



Accuracy



Save Time & Money



Employee Management 2



Scheduling Alerts



Colleague Availability



My Availability: Simon Mills

Status **Default**

Effective From: 01/05/2019 Effective To: No End Date

Day	Start	End	Total Hours	+	Not Available
Monday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>
Thursday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>
Friday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	00:00	24:00	24:00	<input type="checkbox"/>	<input type="checkbox"/>

Total Hours Availability per Week: 168:00

My Base Location: Stockport

Able to Work:

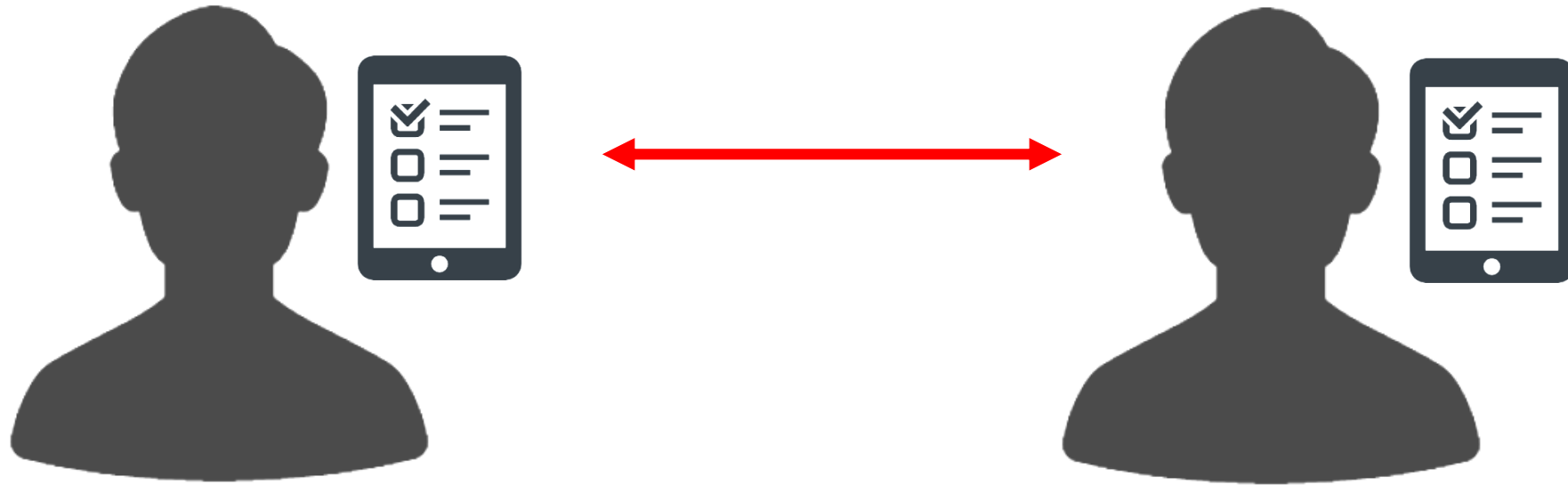
Add Available Locations:

Specific Location*: - Please Select -

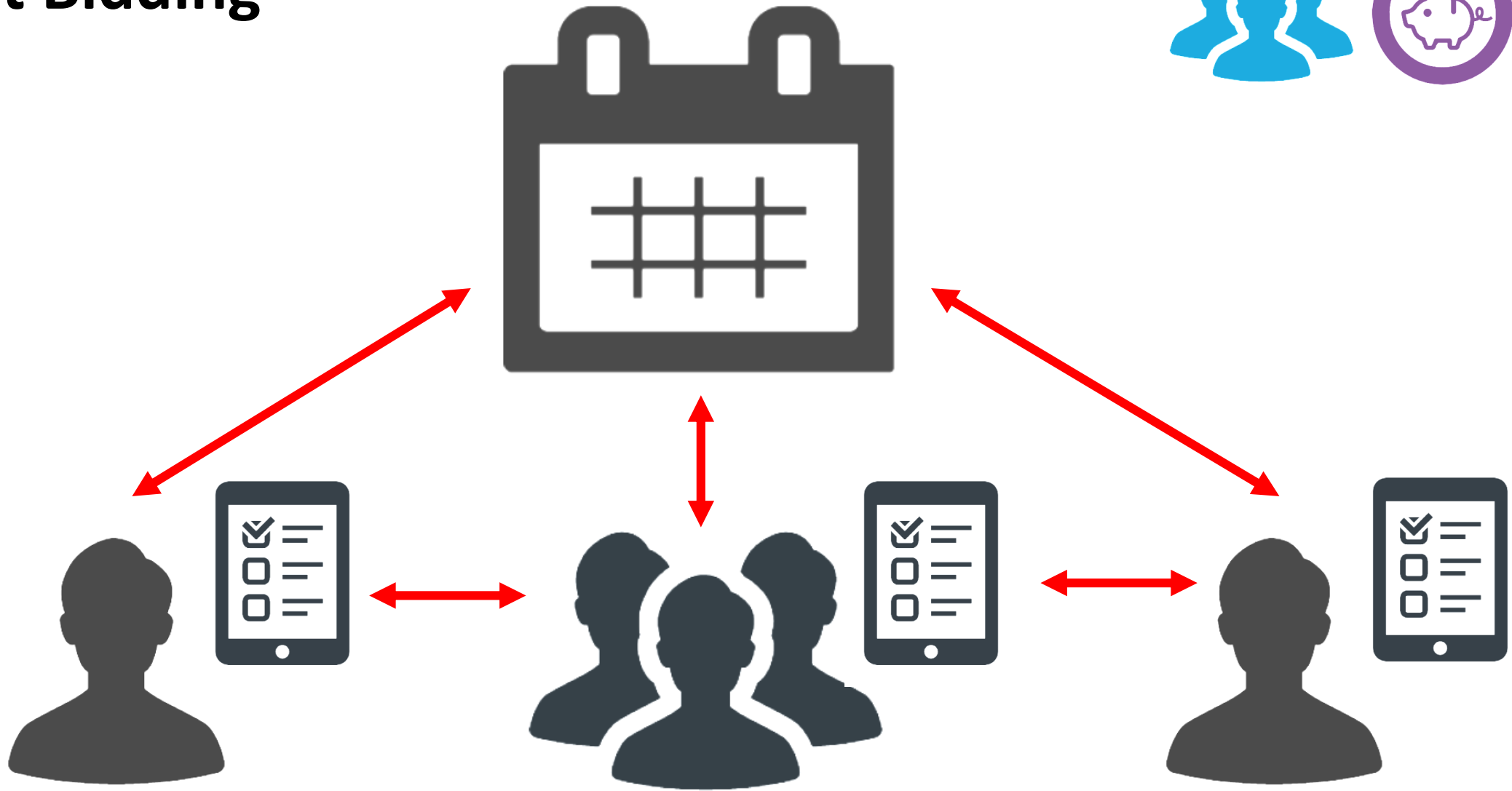
Submit Changes



Shift Swapping



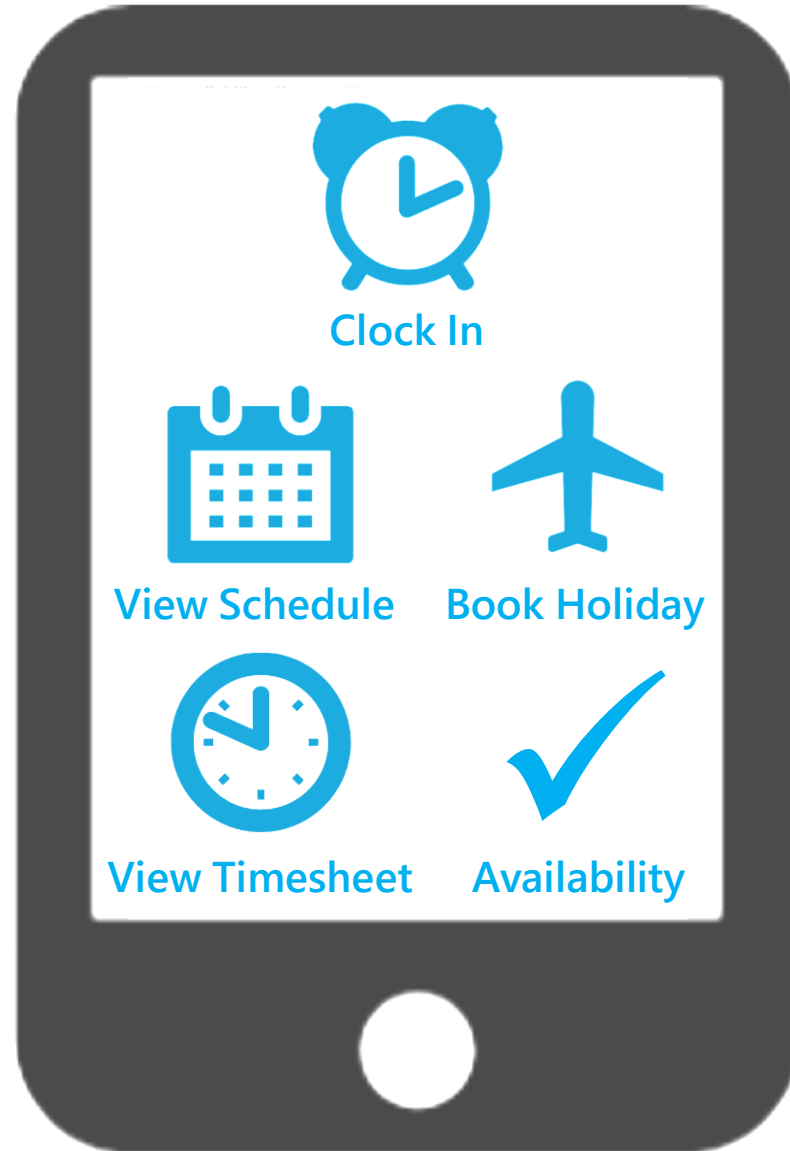
Shift Bidding



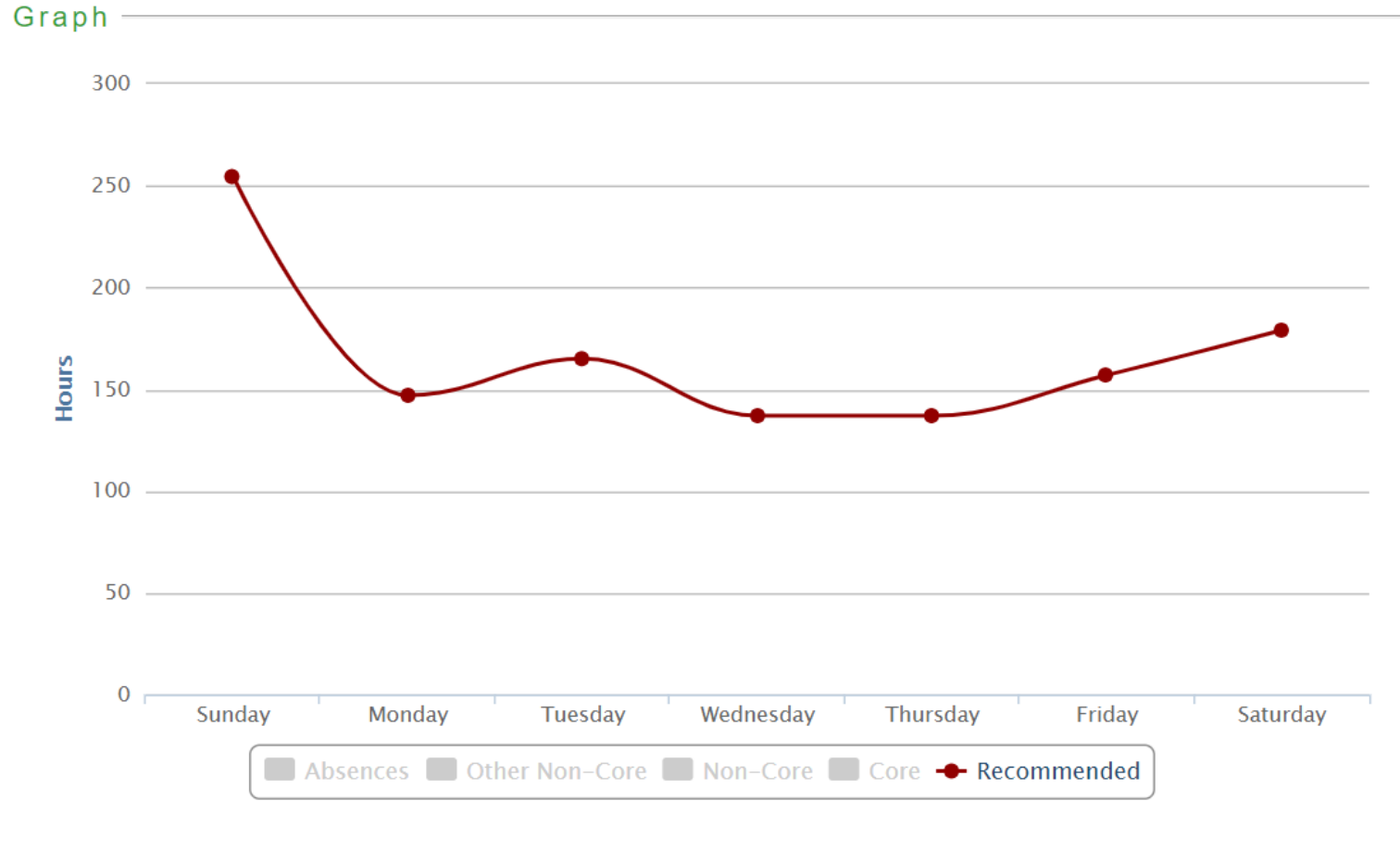
Clocking Rules Engine



Metro Time App

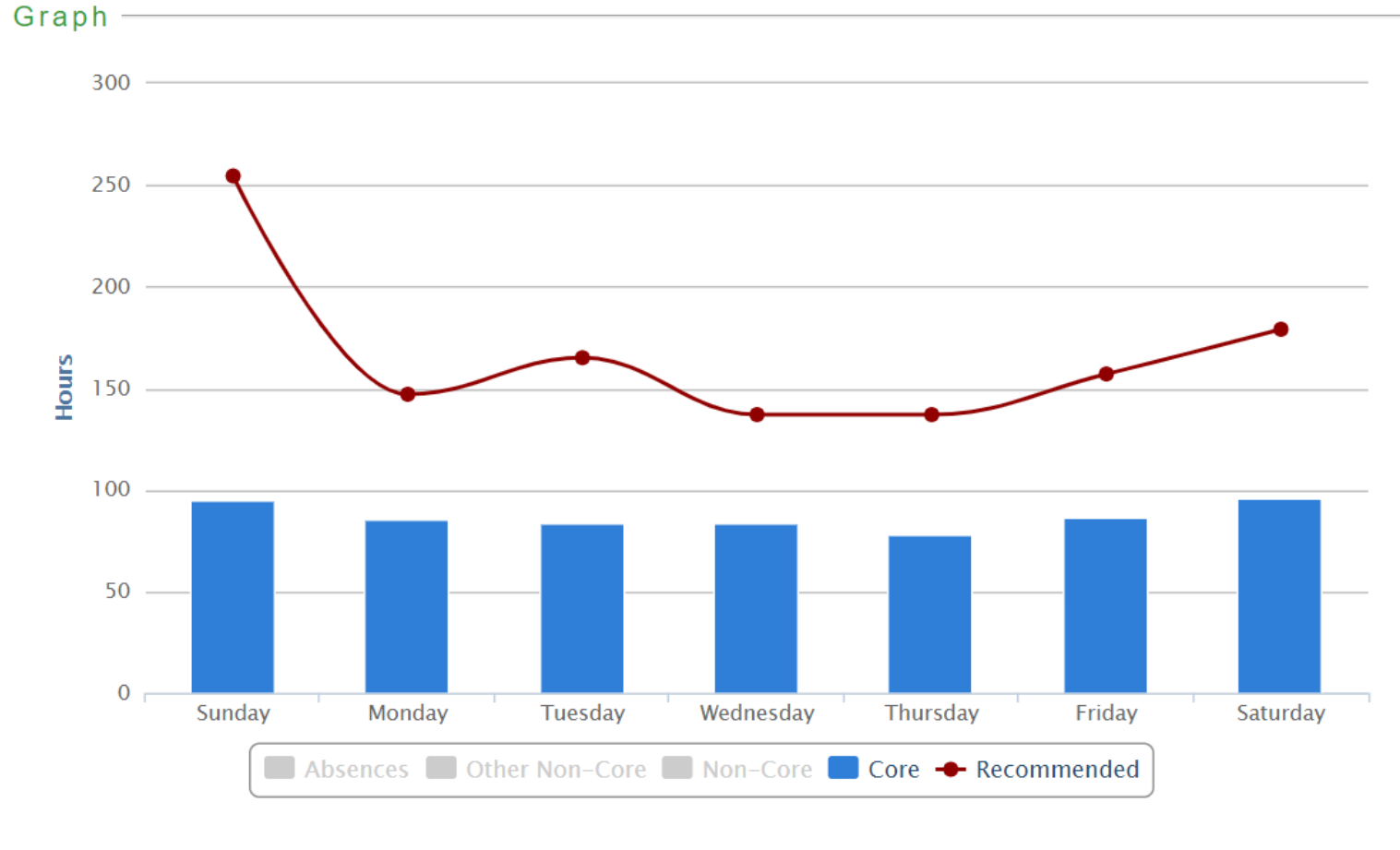


Business Modelling



- Trading Hours
- Operational hours
- Minimum Manning

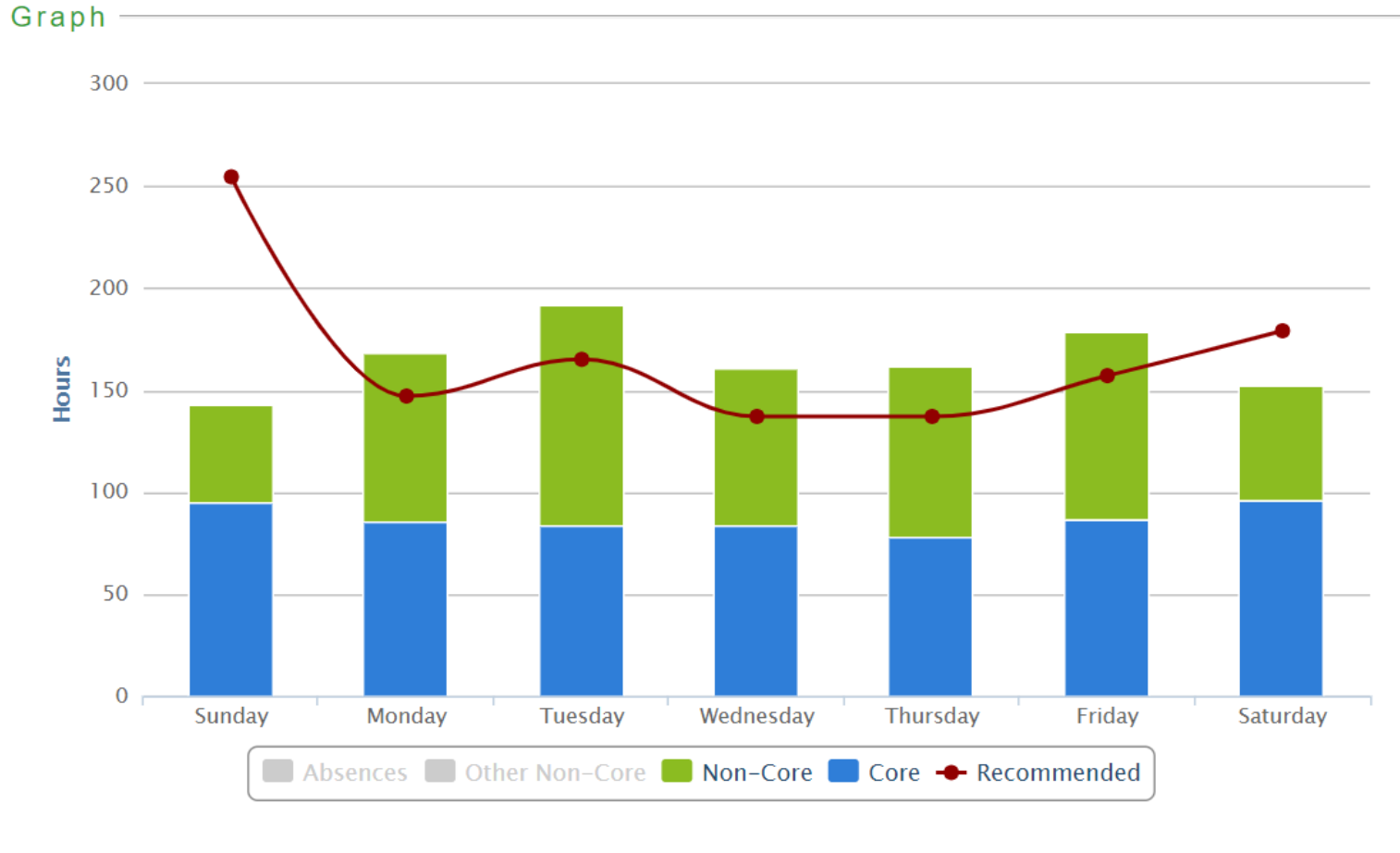
People



- Trading Hours
- Operational hours
- Minimum Manning
- Scheduled Hours (People)

Activity Planner

- Activity Planner Hours driving Non Core scheduled hours
- Task Capacity calculation

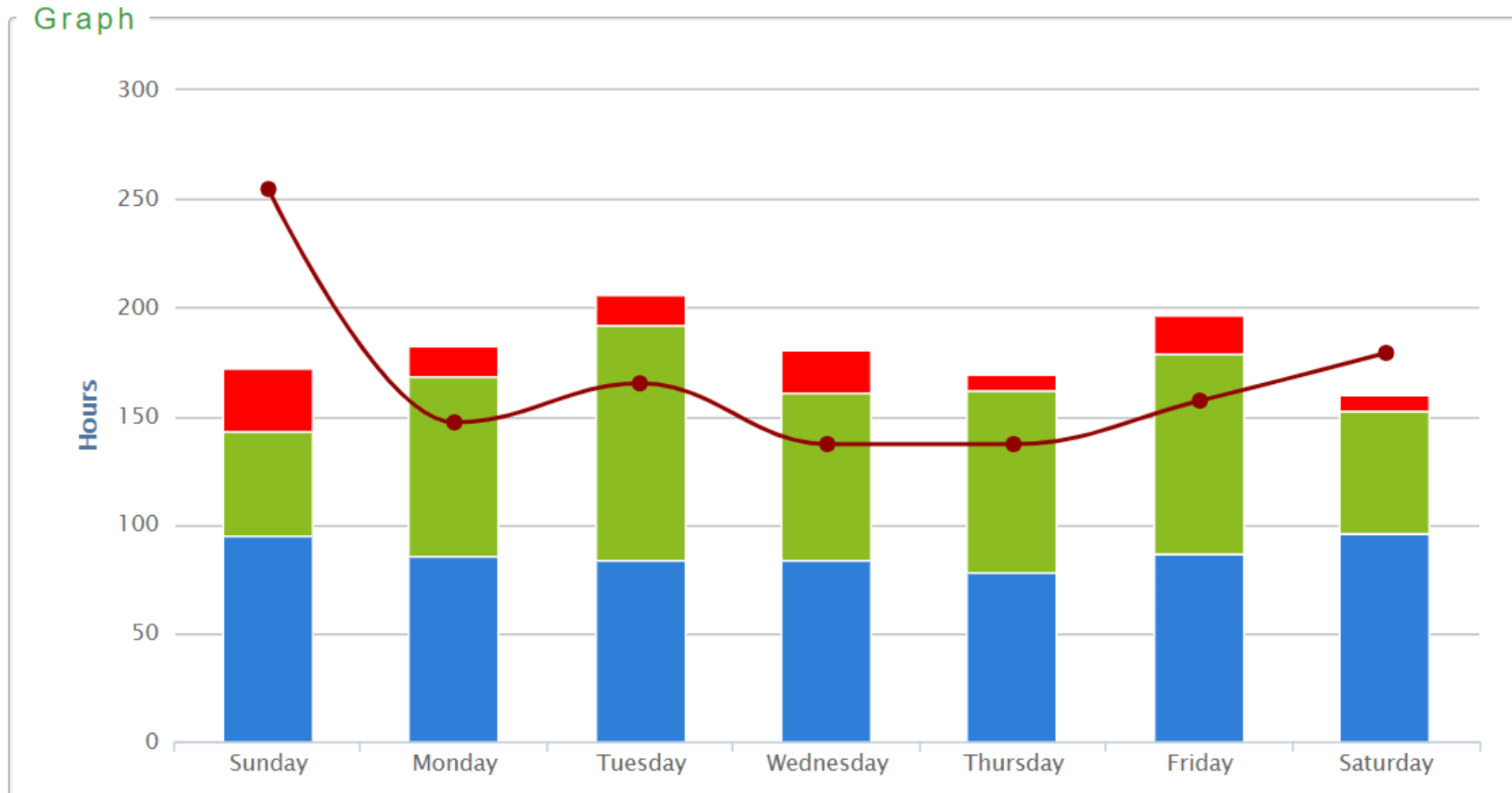


- Trading Hours
- Operational hours
- Minimum Manning
- Scheduled Hours (People)
- Non core Hours (Activity Planner)

Capacity Planner



Unified Comms + Metro people + Activity Planner + Print + Other Metro Modules



Doing more with Data

Log Mining

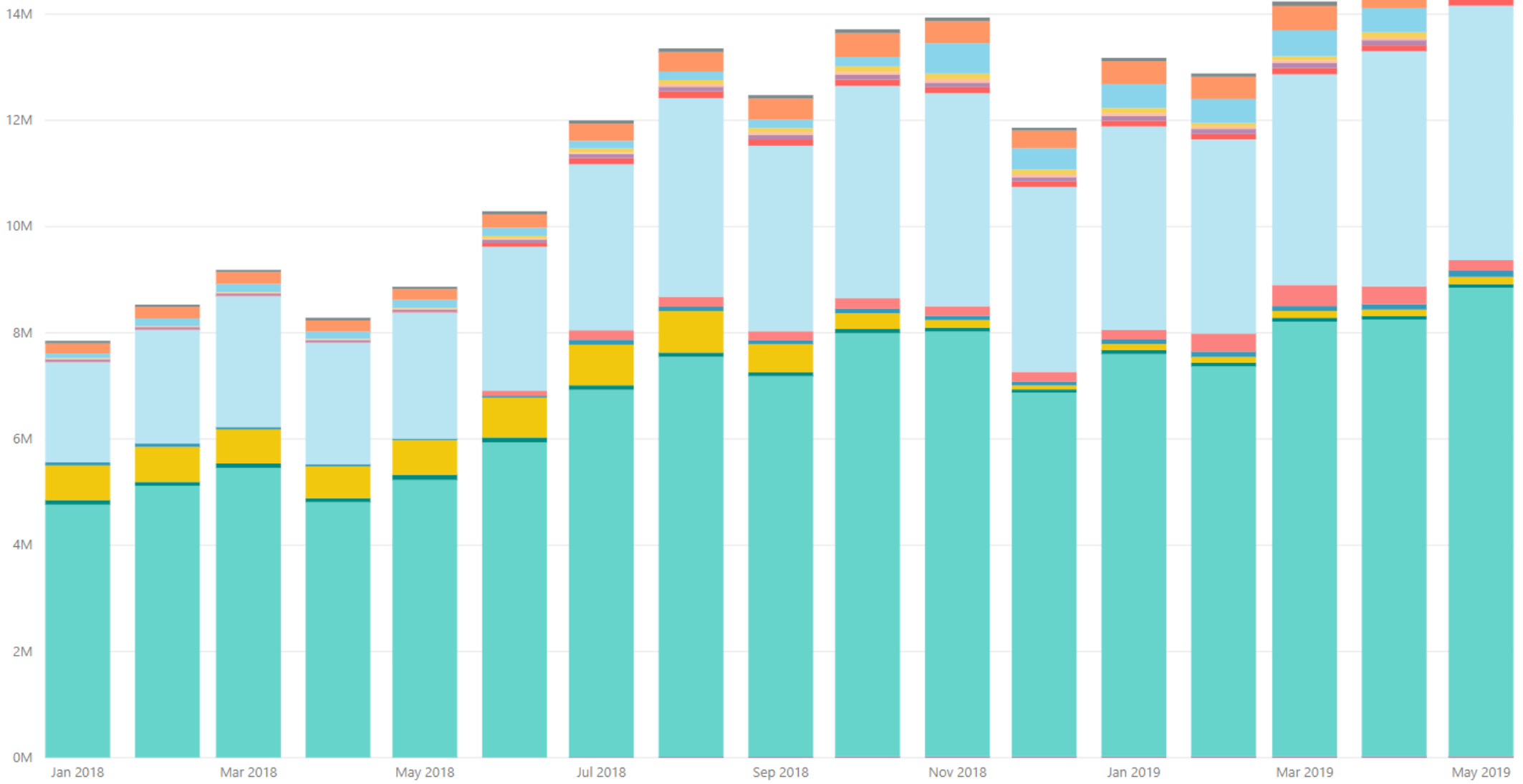
Site Logging

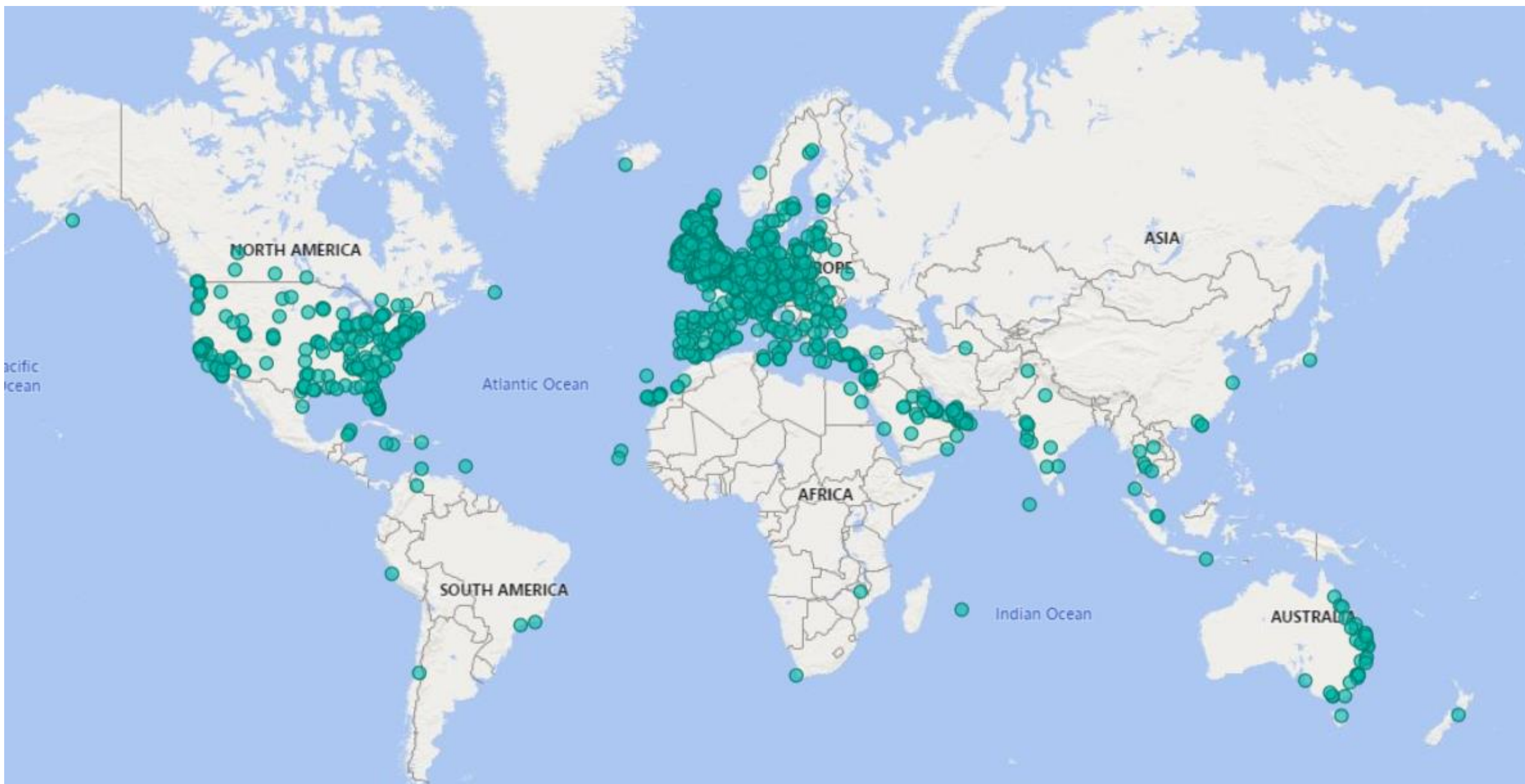
- Distributed Storage (physically separate per Customer)
- Logs available grouped by Year/Month/Day/Hour
- 4 Terabytes of data and growing
- Commercial tools
- Application knowledge

Post Processing

- Single dataset
- Insights into usage
- Proof of concept
- Validation

- Communication
- Compliance
- Directory
- Forms
- G101
- Homepage
- Incidents
- Journal
- KPI
- Ordering
- Planner
- Search
- SiteVisits





	#1	#2	#3
May 2019	interview	return to work	new starter
April 2019	easter	return to work	interview
March 2019	return to work	holiday	interview
February 2019	return to work	holiday	interview
January 2019	return to work	holiday	interview
December 2018	christmas	return to work	delivery
November 2018	black friday	christmas	new starter
October 2018	christmas	interview	new starter
September 2018	interview	new starter	return to work
August 2018	interview	return to work	new starter
July 2018	return to work	interview	new starter
June 2018	return to work	gdpr	interview
May 2018	gdpr	return to work	appraisal
April 2018	holiday	return to work	appraisal
March 2018	holiday	return to work	easter
February 2018	return to work	holiday	health and safety
January 2018	return to work	holiday	health and safety

Where next?

- Internal Tool
- Team Metro



Thank You!

From all of your team at

metro